

Thomas Billings | Computer Technician

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Education

COMPUTER INFORMATION SYSTEMS & TECHNOLOGY, A.A.S. | CHATTAHOOCHEE TECHNICAL COLLEGE

Focus: Computer Programming

Experience with coding in: Java, PHP, HTML, SQL, Python, MySQL, Java for Android.

CERTIFICATIONS

- **CompTIA Network+**
- **CompTIA Security+ (In Progress)**
- **JP11 Java Programmer Certification**
- **JPF1 Java Fundamentals Certification**

HIGH SCHOOL DIPLOMA | 2019 | GRACE CLASSICAL ACADEMY

Work Experience

• **Global Technology Services 2023-2024 | Deconstruction Computer Technician**

- Strong technical experience with established brands of enterprise IT equipment including:
 - business-class desktops and laptops
 - performance workstations
 - all-in-one desktops
 - scanners, printers, and other imaging equipment
- Strong technical experience with break-fix style repairs.
- Experience working in data security environment.
- Strong organizational skills and workload management.
- Daily advanced use of excel spreadsheets and formulas.
- The ability to work well in a team environment.

Academy Sports & Outdoors 2021-2023 | Certified Firearms Sales & Outdoors Associate

- Filing & auditing sensitive form 4473 paperwork.
- Provided excellent customer service despite difficult situations that arose.
- Instructed customers in the firearm purchasing process and related laws.
- Perform general sales duties, price negotiation, add-on sales, etc.
- Handle in-person and telephone customer service.

Golf Club Brokers 2019-2021 | Warehouse Staff Member & Commercial Photographer

- Managed inventory data in enterprise system.
- Designed displays and photographed products for online website sales.

Personal Development

- **Home-lab projects:** network design, network upgrades & configuration, service hosting, server administration, server hardware configuration, virtualization, Linux, port-forwarding, DNS filtering.
- **Volunteer work**
 - Medical Missions Ministry - Guatemala – 2014
 - Widows Harvest Ministry – Chattanooga, TN – 2019